**: MAINTENANCE**

Contact Site Handler for troubleshooting of the machine

Alert when Weather Station is broken or not functioning

Monitor for Weather Station

{ 1-6 mins }

{ 1-5 mins }

{ 1-5 mins }

If weather machine isn’t fixed through phone

If weather machine is fixed through phone

Forward the service report to the technician head

Troubleshoot through instruction depending on error code

Create Service Report for the specific Weather Station

FINISHED

{ 1-30 mins }

{ 1-30 mins }

{ 1-5 mins }

Site Visit and fix weather station machine according to error code

Schedule for site visit and assign the team members for the visit

{ 1-30 mins }

{ 1-2 week }

Forward the service report to the technician head

Create Service Report for the specific Weather Station

FINISHED

{ 1-5 mins }

{ 1-2 mins }